

Copilot in Dynamics 365 Business Central

Course Overview

Duration - 1.5 Hours | Level - Intermediate

This session is designed for partner sellers to open the conversation with a customer and uncover how Copilot within Dynamics 365 Business Central can help them scale their business. In this session we will explore customer priorities and pain points. Provide an overview of Copilot capabilities in Dynamics 365 Business Central and other Dynamics 365 or Microsoft 365 apps and address some of the common concerns with AI.

Course Modules

Day 1

What we'll cover

SMB Challenges and AI Transformation

Introduction to Microsoft Copilot

Copilot in Business Central – Features and capabilities

Copilot in Business Central licensing

Activating Copilot and agent capabilities in Business Central

Copilot data movement across geographies

Azure OpenAI Service and Business Central data

Security Privacy and Compliance

More AI in Business Central

Improve day-to-day productivity with Microsoft 365 Copilot

Extending Copilot by building your own agents

Partner Resources